



Oracle Retail Store Inventory Operations Cloud Services

By integrating seamlessly with point-of-service, commerce, and call center applications, Oracle Retail Store Inventory Operations Cloud Services delivers accurate, real-time visibility into store inventory levels, a foundation for exceptional customer service and maximized sales opportunities. The solution also equips store associates with the tools and processes needed to efficiently maintain inventory accuracy, ensuring every touchpoint can confidently rely on up-to-date data. This combination of visibility, accessibility, and accuracy forms the cornerstone of effective supply chain decisions and powers seamless omnichannel customer journeys.

ENTERPRISE-WIDE VISIBILITY TO STORES' INVENTORY POSITION

Oracle Retail Store Inventory Operations Cloud Services seamlessly integrates with the Oracle Retail suite, including [Oracle Retail Merchandising System](#), [Oracle Retail Warehouse Management System](#), [Oracle Retail Price Management](#), and [Oracle Retail Xstore Point-of-Service](#), to give your teams a unified, near real-time view of inventory across stores and warehouses. Modern web service-based integration connects you instantly with third-party technologies such as RFID, fresh item management, and electronic shelf labels, eliminating the need for batch processing or delayed updates.

This real-time, enterprise-wide transparency empowers store operations leaders to optimize stock levels, drive in-store execution, and respond rapidly to evolving business conditions. For omnichannel and store operations teams, it means having the confidence that accurate inventory data supports every selling channel and customer promise, from click-and-collect to curbside pickup, fueling both operational excellence and superior shopping experiences.

OPTIMIZE STORE ASSOCIATE OPERATIONS TO SUPPORT ACCURATE INVENTORY

Inventory management can be a significant investment in time and resources. Oracle Retail Store Inventory Operations Cloud Services transforms these processes for your store associates, providing intuitive and automated workflows that streamline tasks from the backroom to the shop floor. Associates benefit from easy-to-follow, repeatable processes that ensure real-time, perpetual inventory accuracy, building a foundation of trust across the enterprise.

In the backroom, associates leverage simplified receiving for inter-store transfers, enterprise warehouse deliveries, and vendor purchase orders, supported by features like Advanced Shipping Notice (ASN), Direct Store Delivery (DSD), and carton, pallet, and item level receiving. This reduces errors and ensures every item received is accurately accounted for, driving operational efficiency for store leadership.



Key Benefits

- Optimize store inventory operations
- Deliver processes in support of accurate real-time inventory
- Provide enterprise-wide visibility to stores' discrete inventory position
- Execute omnichannel customer fulfillment
- Support in-store associate mobility
- Facilitate global deployments
- Reduce out-of-stock and overstock
- Facilitate HQ initiated store orders, replenishment, and reallocation
- Manage vendor, warehouse, and finishers through one solution
- Improve in-store replenishment from backroom to shop floor

Real-time item, supplier, and container lookups provide instant answers, enabling quick shelf replenishment, fast response to customer inquiries, and improved shopping experiences. Systematic cycle counting, synchronized with core merchandising systems, maintains both unit and financial integrity. Integrated shelf replenishment ensures goods move seamlessly from backroom to sales floor, preventing out-of-stocks and lost sales.

Store associates can initiate, modify, and approve outbound orders with ease, ensuring efficient inventory movement between stores, warehouses, and suppliers, and supporting your global inventory and fulfillment strategies. With Oracle Retail Store Inventory Operations Cloud Services, your teams work smarter, inventory remains trustworthy, and customer promises are consistently delivered across all channels.

EMPOWER CUSTOMER ORDER FULFILLMENT PROCESSES

Meeting today's customer expectations for flexible, convenient order fulfillment is a key differentiator for leading retailers. Oracle Retail Store Inventory Operations Cloud Services empowers your stores to play a pivotal role in fulfilling digital commerce journeys, including buy online, pick up in-store (BOPIS), and buy online, ship to home, ensuring every order is executed accurately and efficiently.

With features like automated pick list generation, guided picking, and flexible shipping options, associates are equipped to fulfill orders quickly for in-store pickup, direct-to-customer delivery, or transfers between store locations. Smart, strategy-driven notifications prompt associates to set aside goods for customer orders the moment inventory is received, seamlessly integrating fulfillment into daily operations. Timely alerts help stores process orders within designated service levels, delivering on customer promises and driving loyalty through reliable, frictionless experiences, no matter how or where your customers choose to shop.

SUPPORT IN-STORE ASSOCIATE MOBILITY AND FLEXIBILITY

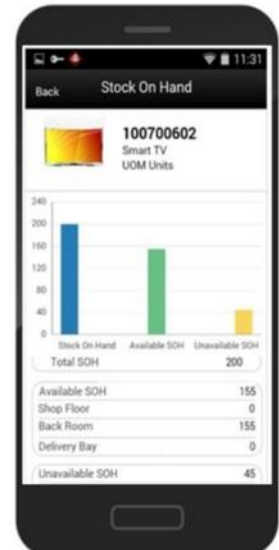
Oracle Retail Store Inventory Operations Cloud Services puts powerful, mobile inventory management directly into the hands of store associates and managers, enabling them to execute critical processes wherever the work happens, from shop floor to backroom. Intuitive mobile workflows increase efficiency and accuracy, while real-time dashboards provide store leaders with the insights needed to proactively monitor and resolve inventory events on the spot.

With support for Android, iOS, and Windows, secured by Oracle, retailers gain the flexibility to choose devices that fit their brand and store operations. This unmatched mobility ensures every team member can access accurate inventory information, respond instantly to customer needs, and drive operational excellence, all while delivering a unified experience across every touchpoint.

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Detailed 'Stock on Hand' views provide discrete inventory information to assist associates with inventory status and where it is currently held within the store.

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